

8-STEP CORRECTIVE ACTION FORM

8-Step Initiator / Team Leader:		Status: Open
Phone:	Fax:	Closed
e-mail:		Issue Date:
Chrysler Lead Responsibility:		
Phone:	Fax:	Revision Date:
e-mail:		
Supplier Name:	Supplier Code:	Location:
Part No.:	Description:	
Date of Occurrence:	Vehicle Family Affected:	Source of Complaint:
NC Ticket Number:	Other Reference Number (specify):	
Containment Date/Time (see Step 2 note):	Date Root Cause Identified:	Date PCA Identified:
Date PCA Verified:	Date PCA Implemented:	Date Closed:

8-STEP CORRECTIVE ACTION FORM

1. Issue Identification and Assessment
2. Containment and Interim Action
3. Root Cause Analysis
4. Implement Permanent Corrective Action
5. Verify Corrective Action Plan
6. Controls & Preventions
7. Verify Corrective Action Resolves Issue
8. Lessons Learned